

Terms & Conditions

Payment

A non-refundable deposit of 20% (minimum £50) is payable to secure your date. This payment must be paid within seven days of making your booking. The remainder is due 4 weeks before the date of the event. We prefer that payments are made via Paypal. You do not need a Paypal account to pay by this method – simply follow the instructions in the invoice that we will email you. We can also accept payments made via BACS.

Public Liability Insurance

Brett has Public Liability Insurance to the value of £5 million. Documentation can be provided to you or your venue if required.

Equipment

All Brett's equipment is PAT tested annually. Documentation can be provided to you or your venue if required.

The client is liable to pay for any damage of Brett's equipment caused by drunken, disorderly or any other inappropriate behaviour of guests attending the function or event.

Setting up at the venue

Brett will require access to the venue at least 1 hour before his performance is due to begin.

Brett will supply a PA system and will require access to a mains socket.

His equipment does not take up much space – an area around 3m x 2m is plenty big enough. If the space is limited, please notify him in advance as a smaller PA system may be more appropriate.

Choice of Songs

Brett has a huge repertoire of songs to pick from. If your favourites aren't on his set list, please contact him with your requests – he is always happy to learn new songs. He will require at least 4 weeks' notice to learn new material for your event.

Outdoor Performances

Performances can be outside provided a regulated and safe electricity supply is organized and waterproof cover is available. Please note, under absolutely no circumstances will any electrical equipment be set up outside with no overhead waterproof cover.

Travel Costs

There is no additional charge for travel costs for venues within 30 miles of the DN4 postcode. Travel beyond this (i.e. 60 miles for the return trip) will be charged at 50p per mile.

Cancellations and Delays

All cancellations within the time limits specified below must be paid as follows:

Within 4 weeks of the event (i.e. after the payment of the full balance), no refund will be given.

Between 30 days and 3 months of the event, 50% of the balance must be paid by the client.

More than 3 months before the event, the deposit will not be refunded.

In the very unlikely event of the Brett being unable to perform on the day due to illness/injury/other unforeseen circumstances, a full refund of any monies paid will be issued to the client.

Brett's performances will take place within an agreed time, for example, two 45 minute sets within a 3 hour period. If Brett is required to be present at your venue for longer than is initially agreed, a charge of £30 per half hour or part thereof will be incurred.

If the start of the event is delayed, Brett will play his full set provided that the delay is no more than 30 minutes. Beyond 30 minutes, Brett will either shorten his set or charge an additional fee of £30 per half hour or part thereof.

If Brett is delayed and unable to start on time, he will give the client the option of still playing a full set or shortening the set and refunding for the time that the set is shortened by at a rate of £30 per half hour.

Brett Smith
The Song Smith
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